



Patient Services, Inc. Overview

Patient Services Incorporated (PSI) is a national 501(c)(3) charitable organization, created in 1989 and primarily dedicated to assisting the uninsured and underinsured in all 50 states. It does this by locating health insurance policies and subsidizing the high cost of health insurance premiums and pharmacy co-payments for persons with expensive chronic illnesses and acute conditions. The services it provides are made possible through private and corporate donations. Families requiring assistance in maintaining the high cost of their health insurance premiums or pharmacy co-payments are offered assistance based upon the severity of medical and financial need.

PSI services provided:

- Premium assistance
- Pharmacy co-payment assistance
- Medicare Part D assistance
- Eligibility determination for patient assistance programs
- Providing advocacy with applying for Social Security Income (SSI) and Social Security and Disability Income (SSDI)

Mission Statement

PSI is a national non-profit organization whose caring staff is committed to supporting people with expensive chronic illnesses and conditions through locating solutions with health insurance and assisting with premiums and prescription co-payments to facilitate positive health and well-being.

Vision Statement

PSI will be the leading national non-profit organization providing services for persons with chronic illnesses and diseases, through personal assistance with a range of health insurance options, by utilizing funds from a diversified donor-base to serve more clients through efficient customer service by a well-trained staff.

Brief History

Deep in our organizational roots lies a fundamental difference that drives everything we do. Our founder, Dr. Dana Kuhn, knows the pain firsthand of watching a loved one fight and lose their battle against chronic illness. He relates, too, with the crippling financial burden often carried by those left behind.

While employed as a clinical counselor at a Richmond, Virginia hospital, Dr. Kuhn encountered other families devastated by chronic illnesses. In response, he founded PSI in 1989 in an effort to help this underserved community. Since our inception in 1989, PSI has been a pioneer leading the charge to find solutions to the challenges that face the chronically ill in the United States. Patient Services was the first non-profit of its kind to receive a positive United States Department of Health and Human Services Office of Inspector General Opinion (02-01), specifically allowing Patient Services to assist Medicare patients with premium and co-payment assistance without infringing upon entitlement/inducement or fraud and abuse.

Patient Services was also the non-profit to lead the way in requesting a guidance publication from CMS allowing non-profits to satisfy "donut hole" expenses in June of 2004. Since 2004, Patient Services has continued to identify and develop new programs to assist the chronically ill.

In 2009, Patient Services launched a new assistance program called the PSI-A.C.C.E.S.S.[®] Program. This program, in coordination with PSI's other services, helps Patient Services provide comprehensive patient assistance to our patients and complements pharmaceutical patient assistance programs.

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